

New for 2020: Dental Allowance

All PPOs & Select HMO Markets

Benefit Summary

- Provides customer with a dental allowance to receive dental services (preventive and comprehensive) from any licensed dentist. Not available for cosmetic services. No cash will be required up front from customer. Dentist will submit a claim to Cigna Dental Health
- Dentist will be paid up for non-Medicare covered dental services up to the maximum allowance (not direct customer reimbursement benefit)
- Claims paid per billed charges until the total maximum allowance is reached (no discounts or fee schedule will be applied to claims)
- View the Dental Allowance and DentaQuest [comparison chart](#) to see the differences between the Dental Allowance and DentaQuest for 2020. This applies in markets where both the Dental Allowance and DentaQuest is present: Denver, IL, Mid Atlantic, and PA.

Eligibility

- The Dental Allowance will be available on all PPO plans (excluding TX PPOs - H7787) and all HMO plans in the following markets: AL (AL, So. MS, No. FL), GA, NC, SC, TN (AR and NW GA) and Orlando (Tampa & Daytona)

Accessibility

- All customers with the benefit embedded in the plan will receive services
- Customer can utilize any licensed dentist (except those on exclusion and preclusion list).
- Provider bills Cigna Dental Health

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Cost Share

- Customer is eligible for services up to the annual allowance amount; after allowance is exhausted customer is responsible for 100% of charges
- Depending on plan, allowance amounts range from \$500 - \$3,000

Included Services Example

- Typical services include cleaning and exam, x-rays, filling and repair of cavities, root canals, extractions and crowns.

Cosmetic Services (not covered) - Examples

- Examples of cosmetic services include: teeth whitening, veneers, tooth colored fillings and enamel shaping.

Contact

- Customer may contact Customer Service with questions at 866-213-7295. Customer Service will also have the customer's remaining allowance balance

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